

☀️ ✨ Day Shift Opportunity Alert! ✨ ☀️

Hey beautiful souls! ❤️ We have a lovely day shift available starting NOW — 7.00am to 4.00pm 🌙 🌿 (plus 2 evenings 4pm-10pm)

If you're free and fancy joining our wonderful team on our lovely day shift , we'd love to hear from you! 💖

✉️ Email us at: office@pointhouse.uk.com

Spread the word, tag a friend, or just drop us a message! 📩
Hope to connect soon! 🌈 🦋

#Dayshift
#JoinOurTeam
#WorkWithUs
#Pointhouse
#OpportunitiesKnock
#Dayglow ✨ 🌿 🧑 🌞

Point House working shift pattern for new Evening staff member May 2025

Working week 1

Shift	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	7-4pm					7-4pm	7-4pm
	4-10pm	4-10pm					

Working week 2

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		7-4pm	7-4pm	7-4pm		

£12.21 per hour which is paid monthly into your bank account

This is your contracted working hours, we always have over-time available, if you wish to take it

This organization Point House Decision Regarding Sponsorship License:

Point House Residential Care Home does not have a valid Sponsor License and does not intend to apply for one. Therefore, this role is not eligible for sponsorship under UKVI rules.

Job Title: *Care Assistant/ Support Worker* **Family – friendly – worker**

Location: Point House, Residential Care Home, Sprowston Road, Norwich, NR3 4QN

💡 Purpose of the Position

To work collaboratively with the care team to meet the personal care needs of our lovely people in a way that respects their dignity 🧡, promotes **independence**, equality, and encourages full social inclusion.

We are committed to **supporting our lovely people to remain as independent as possible for as long as possible**, empowering them to make choices and maintain control over their daily lives.

This role also involves helping to maintain a safe, clean, and comfortable environment 🏠 and contributing to the smooth daily running of the home.

Staff are expected to take on delegated responsibilities appropriate to their role and ensure that those in their care are supported with compassion and professionalism.

📄 Principal Responsibilities

- Assist our lovely people with personal care needs such as dressing, bathing, and toileting, always maintaining their dignity and comfort.
- Support individuals with mobility challenges and physical disabilities, including the use of aids and equipment.
- Encourage and promote mental and physical stimulation through conversation, outings, reading, writing, hobbies, and recreational activities 🎨📖.
- Escort and support our lovely people to access healthcare appointments (e.g., GP, dentist, hospital, physio, psychiatry) 🏥.
- Support our lovely people in managing their daily “ready money” responsibly where required.
- Book, cancel, and log appointments accurately; update calendars and hand over all relevant information to staff 📅.
- Assist our lovely people in keeping their rooms clean and comfortable; help with bed making, tidying, and light cleaning 🧺.
- Support our lovely people in managing laundry tasks such as sorting, folding, and putting away clothes 👕.
- Prepare, cook, and serve meals according to individual dietary needs; provide mealtime support where necessary 🍽️.
- Respond promptly and appropriately to urgent needs following the home's procedures.
- Welcome visitors and answer the telephone in line with our high standards of customer care ☎️.
- Follow care plans carefully and maintain accurate, timely records in care notes 📝.
- Report and record any concerns regarding our lovely people’s well-being or the safety of the premises, equipment, or environment.
- Participate in staff and people’s meetings and contribute to a positive team atmosphere 🤝.
- Support medication administration when trained and assessed as competent 📌.
- Stay current with all mandatory and development training to ensure safe and effective care delivery.
- Report any issues or concerns to more senior staff members.
- Maintain equipment properly and report faults or damage.
- Adhere to fire safety, infection control, and the home's full range of health and safety policies 🔥🧼.
- Carry out other reasonable duties as required to support the smooth operation of the home.
- Respect each people’s’ privacy, dignity, and personal belongings at all times 🚪.
- Complete all assigned responsibilities as outlined in your responsibilities folder.

🔒 Safeguarding Commitment

Above all, ensure the safety, dignity, and rights of all our people and are protected at all times in accordance with the care home's safeguarding policies. Discrimination of any kind will not be tolerated — everyone deserves to be safe, valued, and respected ❤️.